Implementation Oversight by TEC

Ensure your software implementation is a success
Implementation of a large, integrated software solution involves the coordinated efforts of many people within your organization. It’s a complex project that requires significant resources and is difficult to manage, even with skilled in-house IT professionals and highly efficient managers.

Technology Evaluation Center’s (TEC’s) implementation oversight services provide the specialized skills necessary to keep your implementation project on track and on budget. Our consultants have years of experience helping companies quickly and more easily deal with issues and mitigate the risks that are bound to occur with an implementation project.

**Why risk your software investment by jeopardizing the implementation?**

With TEC’s implementation oversight services, you’ll:

- Be sure your interests, terms, and conditions are met
- Better plan change management
- Reduce the risk and costs for a smoother implementation process
- Manage risks and ensure a successful system go-live
- Help realize the ROI of your software acquisition sooner

TEC’s team of experts will help you oversee the day-to-day activities of your project, audit the process to quickly identify issues and resolve them, and impart best practices on how to train personnel and mediate change management.
Implementation Oversight by TEC
A proven, best practices approach to software implementation

Experienced advisors can make all the difference in a major, complex project like an enterprise software implementation. Bringing in TEC’s knowledgeable, experienced resources will ensure your implementation project goes smoothly and stays within scope—your company’s interests will always be top priority.

**Project Mobilization**
Guiding policies are established to focus all efforts of the project on meeting your objectives, and we ensure the scope is well defined and understood by your internal and service provider teams.

**Solution Validation**
We conduct a thorough business process survey and analysis to identify gaps, and we ensure your business objectives and processes are fully incorporated in the software solution.

**User training**
We help to formulate a complete training plan and provide tips on how to deliver the sessions so all users (from casual to super users) learn how to maximize their use of the new system.

**Full-Scale Testing**
We audit a full-scale test procedure to fine-tune any wrinkles in the system, and to set up post-implementation monitoring and controlling mechanisms to ensure ongoing performance.

**Go-Live Preparation**
Working with your team and the service provider, we outline a change management plan to ensure the organization at all levels is ready for and accepts the implementation of the new system.
“TEC’s best practice approach was invaluable for resolving a complex situation that required a pragmatic approach, without compromising the quality or scope of the project.”

ABOUT TECHNOLOGY EVALUATION CENTERS (TEC)

Technology Evaluation Centers (TEC) is a global consulting and advisory firm, helping organizations select the best enterprise software solution for their needs. TEC reduces the time, cost, and risk associated with enterprise software selection with its advanced decision-making process and support application, software selection experts, and extensive resources.

Over 3.5 million subscribers leverage TEC’s industry-leading research and detailed information on more than 1,000 leading software solutions across all major application areas. For more information, please visit www.technologyevaluation.com.

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